

Armstrong/Indiana Consumer/Family Satisfaction Team Interviewer

The behavioral health interviewer conducts phone interviews or travels to a variety of mental health/substance use provider sites in Armstrong and/or Indiana Counties. Personal interviews using a questionnaire are conducted of individuals using behavioral health services and their families about their satisfactions/dissatisfactions with services received. The responses are recorded and a report of the individual interviews is compiled and submitted for review by the providers, the Counties and the Managed Care Organization. This is part-time, 20 per hour work week with flexible hours. Candidates must have active listening and excellent verbal and written communication skills. High school graduate or GED required. This position requires an individual receiving behavioral health services or a family member. Driver's license required.

Interested applicants should contact Debbie Ference at dference@namikeystonepa.org by May 22, 2022