

**C/FST Team Supervisor
Kittanning, PA**

NAMI Keystone Pennsylvania has an immediate opening for a full-time Supervisor of the Consumer/Family Satisfaction Team of Armstrong and Indiana Counties. This position is located in the Kittanning, PA office. The Supervisor is responsible for team work processes and supervision of 3 surveyors who interview individuals with mental health and drug and alcohol conditions about their satisfaction or dissatisfaction of various levels of care in the provider system in Armstrong and Indiana counties. The supervisor schedules consumer interviews and coordinates reporting processes to mental health and drug/alcohol providers, the counties' MH/MR office and the behavioral health insurance agency.

Requirements include a bachelor's degree in the human services field with at least three years of experience including supervision or any equivalent combination of experience and training. Individuals with personal experience in the mental health or drug and alcohol services in recovery are strongly encouraged to apply. Send resume with cover letter to D. Ference at dference@namikeystonepa.org or mail to NAMI Keystone PA, 105 Braunlich Drive, Suite 200, Pittsburgh, PA 15237. This posting closes on May 15, 2019.